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| Title | **Demonstrate knowledge of quality concepts in the industrial textile fabrication industry** |
| Level | **4** | **Credits** | **4** |

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| Purpose | People credited with this unit standard are able to demonstrate knowledge of: an overview of quality; customer focus; and quality practices in the industrial textile fabrication industry. |

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| Classification | Industrial Textile Fabrication > Industrial Textile Fabrication Core Skills |

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| Available grade | Achieved |

**Guidance Information**

1. It is recommended that people hold credit for Unit 23507, *Apply quality standards in the industrial textile fabrication industry*; or demonstrate equivalent knowledge and skills before being assessed for this unit standard.

2 Evidence presented for assessment against this unit standard must be consistent with safe working practices and be in accordance with applicable manufacturer’s information, company requirements, industry guidelines and legislative requirements. This includes the knowledge and use of suitable tools and equipment.

1. Legislation, regulations and/or industry standards relevant to this unit standard include but are not limited to the Health and Safety at Work Act 2015; and any subsequent amendments and replacements.

4 Definitions

*Company requirements* refers to instructions to staff on policy and procedures that are available in the workplace. These requirements may include – company policies and procedures, work instructions, product quality specifications and legislative requirements.

*Industry guidelines* refers to those practices and procedures commonly used as standard procedures to produce items of acceptable merchantable quality in the industrial textile fabrication industry such as related textbook descriptors.

*Manufacturer’s information* refers to information such as technical information for a machine or product detailing operation; installation and servicing procedures; manufacturer instructions; technical terms and descriptions; and detailed illustrations.

**Outcomes and performance criteria**

**Outcome 1**

Demonstrate knowledge of an overview of quality.

**Performance criteria**

1.1 Awareness of quality levels is described.

1.2 Quality management is described.

 Range inspection, quality control, quality assurance.

1.3 Quality culture within an organisation is described.

**Outcome 2**

Demonstrate knowledge of customer focus.

**Performance criteria**

2.1 External and internal customer relationships are described.

 Range direct retail, commercial, colleagues.

2.2 Customer focus is described.

 Range budget, job specifications, features, fit for purpose, quality.

**Outcome 3**

Demonstrate knowledge of quality practices in the industrial textile fabrication industry.

**Performance criteria**

3.1 Quality checks are described.

 Range product dimensions, fabric flaws and damage, seams and hems, stitching, welding, accessories and attachments.

* 1. Procedures for quality practices are described.

 Range self-management review, peer review, quality checklist, fault corrections, manufacturing audit.

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| Planned review date | 31 December 2025 |

**Status information and last date for assessment for superseded versions**

| Process | Version | Date | Last Date for Assessment |
| --- | --- | --- | --- |
| Registration | 1 | 26 March 2007 | 31 December 2023 |
|  | 2 |  | 31 December 2023 |
| Review | 3 |  | N/A |

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| Consent and Moderation Requirements (CMR) reference | 0014 |

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact MITO New Zealand Incorporated info@mito.org.nz if you wish to suggest changes to the content of this unit standard.